

Situation Report Number: 2020-OERS - 03.24.20	
Incident Name: COVID-19 - MultCo Coordination	
OERS Number: 2020-0279	
EOC: Activated	Incident Commanders: Alice Busch, Multnomah County Emergency Management Kim Toevs, Multnomah County Health Department
Date: 03.24.2020	Please review the Multnomah County Coronavirus FAQs or call 211 . If you can't find an answer, submit your questions to Multnomah County.
Time: 1830	Situation Reports will be released daily at approximately 6:00 pm. > Purple text reflects new or updated information

General

- **EOC Liaison officer** holds weekly check-ins with stakeholders to address questions and concerns, as well as share guidance as it is released.
- The EOC is guided by the equity considerations created by the Multnomah County Office of Diversity and Equity.
- The County Website continues to be updated: <https://multco.us/novel-coronavirus-covid-19>

COUNTY RESPONSE ACTIONS

- Multnomah County is working with local hotels to establish emergency shelters for people living in group housing and who are currently experiencing acute respiratory symptoms. These locations are an attempt to prevent the spread of illness by increasing social distancing for. Multnomah County is also establishing a location for those who have a positive test for COVID-19 but do not need hospitalization.
- In order to create social distancing in current shelter systems, two shelters have been opened and a third has a planned opening this Friday. **In addition, a medically focused shelter space with 100 beds is planned to open in the first week of April.** This does not add additional beds to the shelter system. It allows the shelter system to space people out more in the current environment and better meet the guidance on spacing provided by Health officials. **These shelters will be accessed through reservation only, not through walk-ups or drop-offs.**
- **>Temporarily housed 34 people experiencing acute respiratory symptoms in a new shelter space. Up to 46 additional people can be housed while they recover. This shelter is accessed through an intake only, not through walk-ups or drop-offs.**

- A call center will begin to manage overflow calls currently being received 211 info, the health department, and other information and referral lines currently receiving calls from the public related to COVID-19.
- Posted updated information on the County website regarding the ways to prevent the spread of germs. [Multco](#)
- **➤ Posted a plain language page with guidance and rules for individuals, businesses, social services and others from local, state and federal authorities and health officials. ([COVID-19 Guidance](#))**
- **➤ Published article about [Coping with Anxiety During COVID-19](#)**
- **➤ Created a graphic of What's Open, What's Closed after Governor Brown's stay home order (PDF attached)**
- **Developing resource webpage on financial relief for local businesses**
- **➤ Finalizing guidance materials to share with residential care facilities and will follow-up with phone calls**
- **➤ Created a document with responses to frequently asked questions about enforcing the "Stay Home, Save Lives" order. (PDF attached)**
- A collaborative volunteer and donations management unit has been established between the City of Portland and Multnomah County to coordinate COVID-19-related donations and volunteers. **Offers of assistance can be communicated through the Volunteer and Donations Unit by emailing esf15.volunteerdonations@multco.us.** These donations will be distributed based on life safety priority and to fill resource requests submitted that due to scarcity of supply were previously unable to be filled. Donations are accepted at:
 - **Portland Fire & Rescue**
 - Noon to 4 p.m. Monday through Friday
 - Fire Marshal Office, 1300 SE Gideon St., Portland
 - **Multnomah County**
 - **Multnomah Building**
 - 501 SE Hawthorne, Portland
 - (Loading dock on 6th St.)
 - 9 a.m. to 4 p.m. Monday through Friday
 - 10 a.m. to 2 p.m. Saturday and Sunday
 - **Yeon Building**
 - 1620 SE 190th Ave.
 - 8 a.m. to 5 p.m. Monday through Friday
 - (See instructions on the drop box located outside of the building.)

What's open and what's closed during COVID-19
Details about Governor Kate Brown's Statewide Executive Order

Allowed: (must keep 6 feet from others)	Not Allowed:
Hospitals and health care Grocery stores Banks Pharmacies Take-out/delivery from restaurants and bars Pet stores Gas stations Certain retail stores Outdoor activities like walking your dog, jogging, or biking in your neighborhood Child care facilities and babysitters (only if abiding by new rules) Offices, warehouses, manufacturing businesses operating under teleworking and social distancing requirements Airports	Social gatherings (parties, celebrations) with people from outside of your household Dine-in restaurants and bars Nightclubs and concerts Shopping at outdoor or indoor malls and retail complexes Fitness, Gyms, sports and fitness centers, health clubs, and exercise studios, dance and yoga studios Grooming, Hair salons, barbershops, nail salons, massage clinics, non-medical wellness spas, cosmetic stores, tattoo parlors Entertainment: Theaters, amusement parks, arcades, bowling alleys, music concerts, sporting events, museums, skating rinks Outdoor: State parks, playgrounds, camps, sports fields, skate parks, festivals

Executive Order 20-12 is effective March 23, 2020 and extends until further notice. Failure to comply with the order will be considered an infraction subject to possible penalties. If you do not agree about an activity, email it. Staying at home as much as possible during the time will save lives.

Visit multco.us/covid19 for the latest updates.

Multnomah County Sheriff's Office

How we enforce Gov. Brown's Executive Order

We received questions regarding enforcement of Governor Brown's Executive Order 20-12 "Stay Home, Save Lives." To provide clarity, the Multnomah County Sheriff's Office is offering guidance to frequently asked questions.

Are deputies arresting or ticketing people in violation of the Executive Order?

Our primary focus at MCSO is education over enforcement. While Governor Brown's order does allow law enforcement agencies to issue Class C misdemeanor citations with the option to arrest, these actions are reserved for only the most extreme cases and after a warning has been given. Our deputies are not being asked to detain, arrest, ticket, or establish checkpoints for compliance. During this health emergency, deputies are encouraged to share public health information and offer resources to those who need them. You will find additional health messaging and operations updates on our social media accounts and website.

What are some common questions you are receiving, such as a park?

Being outside is not probable cause for being stopped. However, if children or adults are congregating in large groups, it is possible a deputy may approach the individuals and initiate a conversation. Our deputies will share with the group why it's important to follow the order, and how they can keep themselves safe, their families safe, and most importantly, their community safe, especially vulnerable populations. We recognize the measures may be challenging to follow. If an individual or group needs further assistance, deputies can connect them to local resources and organizations.

Should I call 911 if I see people congregating?

No. The level of this violation is not for reporting police. We do medical emergencies through 911. Individuals may choose to self-report through Oregonians, or if a large gathering is noted, they may call our non-emergency number, (503) 843-3535. Police response may be determined by severity of compliance, what other calls deputies are assigned to and how many available units there are.

Is this martial law?

Important Updates

- Governor Brown's stay-home order. ([Executive Order](#))
- ➤The Portland Police Bureau issued a press release about their enforcement, which emphasizes education ([News Release](#))
- DMV partners with law enforcement to keep Oregonians at home, allows grace period for expired credentials such as drivers license, vehicle registration, and disability parking permits ([Press Release](#))
- **Free emergency food boxes are being offered by the Sunshine Division at 2 locations.**
 - **687 N Thompson, Portland**
 - **Monday through Friday 9:30 to 3:30**
 - **Saturday 9:30-1:00**
 - **12436 SE Stark**
 - **Tuesday through Friday 9:30-3:30**
 - **Saturday 9:30-1:00T**
 - **For more information, please visit sunshinedivision.org or call (971) 255-0834**
- ➤Gorge Waterfall closed today ([Alert](#))
- ➤Portland StreetCar will reduce regular weekday service to every 20 minutes between 5:30 AM through 11:30 PM ([Portland Streetcar](#))
- ➤ESF 12 (Energy) at the state level, reported that utilities are curtailing certain non-safety activities, including non-emergency service calls, meter changes, meter relocates, public work, etc. to keep employees available to handle critical functions, safety calls, everything to keep services safe and operational.
- ➤Oregon reports 3 new COVID-19 deaths, 18 new COVID-19 cases ([OHA News Update](#))
- ➤Oregon DMV offices open only for commercial drivers by appointment ([news release 03.24.2020](#))
- ➤The executive summary of Governor Brown's 3-23-2020 Stay Home order has been translated by Portland Public Schools into Chinese, Russian, Somali, Spanish, and Vietnamese. (PDF Attached)
- ➤Portland Mayor announces that state of emergency will be extended another two weeks (Oregon Live)

Liaisons with subject-matter expertise have been identified to support community organizations, businesses, and agencies and are meeting weekly. Liaisons are listed below and are available to members of their respective sectors. Requests for additional sectors to be created that are not covered by the established liaisons can be sent to the Liaison Group Supervisor. **If you are interested in serving as a liaison, please contact the Liaison Group Supervisor.** Please note that the cost for non-county staff interested and able to fill vacant roles will be the responsibility of their organization.

➤Law Enforcement Liaison Update

Multnomah County Emergency Operations Center

All law enforcement liaisons report a shared understanding of local law enforcement’s approach to enforcing Stay Home executive order: use education, then advise, then provide instructions, and as a last resort, give a citation.

School Liaison Update

- **School Meals** - Most Multnomah County school districts are providing grab-and-go breakfasts and lunches throughout school closures. Some are providing meals during Spring Break week (3/23-3/27). Following are links to the school districts:
 - [Corbett](#)
 - [Centennial](#)
 - [David Douglas](#) (Spring Break)
 - [Gresham-Barlow](#) (Spring Break)
 - [Parkrose](#)
 - [Portland Public Schools](#)
 - [Reynolds](#)

Multnomah County Student Health Centers - Parkrose Student Health Center is open during school closures, including during Spring Break week (3/23-3/27). Other Multnomah County Student Health Centers are closed.

> [Table Updated 3/24/20](#)

LIAISON GROUP CONTACTS

Liaison Unit Leaders	Taylor Pinsent & Sophia Grimm	eoc.liaisonofficer@multco.us	503-988-0071
Schools Liaison (K-12, Childcare, Universities)	Beth Apart	eoc.liaisonschools@multco.us	503-988-0061
Aging & Disabilities	Erin Grahek	advsd.covid@multco.us	503-988-0057
Homeless Congregate Housing	Celeste Duvall	JOHS-em-duty@multco.us	503-349-9946
Law Enforcement	Harry Smith	LawEnforce.covid19@multco.us	503-988-8943
Fire Departments	Scott Lewis	Fire.covid19@multco.us	503-988-0059
Emergency Medical Services	Jan Acebo	EMS.covid19@multco.us	503-988-8936
Hospitals	Kathryn Richer Robin Holm	kathryn.a.richer@multco.us robin.m.holm@multco.us	503-988-8385
Faith-Based and Secular Community Organizations	Annette Pronk	fbcocovid19@multco.us	503-988-0067
Neighborhood Emergency Teams	Glenn Devitt	net@portlandoregon.gov	503-988-9429

Multnomah County Emergency Operations Center

Federal, State, Local, and Tribal Governments & Served Agencies	Taylor Steenblock	taylor.steenblock@multco.us	503-988-0063
Licensed Residential Facilities	Leticia Sainz	BehavioralHlth.covid19@multco.us	503-988-9956
Affordable Housing	Carolina Gomez	affordhousing.covid19@multco.us	503-988-0056
Event Venues	Chris Oxley	eventvenues.covid19@multco.us	503-988-0074
County Clinics (ICS)	Dawn Shatzel, Ryan Linskey	outpatientclinic@multco.us	503-988-6546
Outpatient Clinics	Christine Bernsten, Peg King	outpatientclinic@multco.us	503-988-6475
Culturally Specific Communities	Regina Ingabire, Beth Poteet	community.covid19@multco.us	503-988-7352
Food, pool, lodging, and hospitality	Jeff Martin	FPLH.COVID19@multco.us	503-988-9317
Pharmacies	Jim Slater	pharm.covid19@multco.us	503-988-9126
HIV Services	Amanda Hurley	HIVsvc.COVID19@multco.us	503-988-5926
LGBTQ +	Tyler TerMeer	LGBTQ.COVID19@multco.us	503-988-5942
Businesses-Grocery	Kristi McFarland, Debbie Herron	business.covid19@multco.us	503-988-0064
Parks	Tate White	parks.covid19@multco.us	503-988-5928

Situational News Outside Oregon

- >Vancouver Police indicate that they will educate violators of Washington Governor's order to "Stay at Home" before escalating enforcement ([news release](#))
- >The Census Bureau issued a [revised Census timeline](#)
- >C-Tran riders to board near rear doors ([CEO Letter](#))
- >Hawaiian Airlines suspends flights to Portland ([Oregon Live](#))
- >FDA approves use of plasma for treating critically ill ([FDA New Release](#))
- >Texas and Ohio include abortion as medical procedures that must be delayed ([New York Times](#))
- >India, population 1.3 billion, orders 'complete' coronavirus lockdown ([CNN](#))

Emergency Support Function 8: Health & Medical

This is a dynamic situation. Information and case counts are changing rapidly and the incident is on-going.

Epidemiology Updates

> Global :: 3/24/20 1800 PDT ([click here for source](#))

- > Total cases: 417,966 (42,508 new)
- > Total deaths: 18,61516,371 (2,244 new)

> United States :: 3/24/20 1800 PDT ([click here for source](#))

- > Total cases: 53,74043,214 (10,526 new)
- > Total deaths: 649 (116 new)

> Oregon :: 3/24/20 0800 PDT ([click here for source](#))

- > Total cases: 209 (18 new)
- > Total deaths: 8 (3 new)

> Multnomah County :: 3/24/20 0800 PDT ([click here for source](#))

- > Total cases: 25 (4 new)
- > Total deaths: 2 (1 new)

Emergency Support Function 14: Public Information

For media inquiries related to COVID-19 please contact: Julie Sullivan-Springhetti, Public Information Media Coordinator: 503-502-2741

Social Media Sites

- [Multnomah County Facebook](#)
- [Multnomah County Twitter](#)
- [Multnomah County Health Department Facebook](#)
- [Multnomah County Health Department Twitter](#)
- [Multnomah County Emergency Management Facebook](#)
- [Multnomah County Emergency Management Twitter](#)

Resources:

- [Main Multnomah County website for COVID-19](#): Public-facing website containing FAQs, situation reports, poster links, and more resources.
 - [Multnomah County Coronavirus FAQs](#): Read FAQs related to COVID-19 topics, such as general health, traveler health, provider health, and animal health.
 - [Novel Coronavirus Questions Submittal Form](#): Still have a question about this virus? Ask our health experts through this online form.
 - [Public Health Alerts](#): Read current and past public health alerts.
 - [Multnomah County What's Open](#): Which County offices and services are open and closed during the COVID-19 outbreak

Multnomah County Emergency Operations Center

- [Oregon Health Authority Crisis and Emergency Risk Communication](#): COVID-19 fact sheets, flyers, and templates in multiple languages.
- [Oregon Health Authority Novel Coronavirus Updates \(COVID-19\)](#): Latest updates, case reports and additional resources including informational videos
- [CDC Coronavirus Disease 2019 Information](#): Information for specific audiences, situation reports, and information about COVID-19.
- [CDC Myths and Facts Page](#): Simple key facts about coronavirus disease 2019
- [WHO Coronavirus Disease 2019 Information](#): Information about protecting yourself, Q&A's, travel advice, situation reports, technical guidance, and global research.
- [Johns Hopkins Coronavirus Global Map](#): John Hopkins University Center for Systems Science and Engineering map of the global outbreak (updated daily).
- [OEM Oregon COVID-19 Hub](#): Site that includes Oregon case counts, maps, GIS data, resources and social media updates.
 - [OEM Oregon Coronavirus Map](#): Oregon Office of Emergency Management's web map of Coronavirus cases in Oregon. Data and information in this dashboard updates every 5 minutes.
- [>OEM Form for direct donations and personal protective equipment \(PPE\) sales](#)
- [COVID-19 GIS Hub](#): A catalog of GIS applications and data related to COVID-19.
- [Oregon Live Coronavirus at a glance](#): The latest numbers, maps and headlines from the Oregonian.
- [Portland Emergency Hygiene Stations Map](#): The Portland Homeless and Urban Camping Impact Reduction Program has placed portable toilets with interior handwashing stations and standalone handwashing stations with water and soap around the city. The interactive map shows hygiene station locations and will be updated as new locations are added.
- [TriMet Updates](#): TriMet is maintaining a web page with COVID-19 updates.
- [Portland State University Updates](#): Page updating Portland State University's response to and plans for COVID-19.
- [Port of Portland Updates](#): The Port of Portland is maintaining a web page with information about their response to COVID-19.
- [FEMA National Business Emergency Operations Center \(NBEOC\) Dashboard](#): A two-way clearinghouse for public-sector and private-sector stakeholders to exchange information during an incident.
- [>FEMA Rumor Control: a page to help the public distinguish between rumors and facts regarding the response to coronavirus \(COVID-19\) pandemic](#)
- [>FEMA COVID-19 Materials in Spanish: press releases, fact sheets, rumor control and more in Spanish.](#)
- [OSHA Coronavirus Resources](#): The Occupational Safety and Health Administration (OSHA) has resources to help employers and workers prepare for and respond to coronavirus in the workplace.
- [Oregon Food Finder](#): Oregon Food Bank's interactive web application for finding food pantries and food assistance sites.
- [Guidance for Public Health Professionals Managing People With COVID-19 in Home Care and Isolation Who Have Pets or Other Animals](#)
- Many public facilities and events have been closed or cancelled. The Oregonian is maintaining a regularly updated list: [Link to website.](#)

- Flattening the Curve: Article and visualization describing which countries are flattening their COVID-19 curves
- Tips for Avoiding COVID-19 related scams targeting vulnerable communities ([Press Release](#))
- CISA Guidance on Essential Workers: Cybersecurity and Infrastructure Security Agency (CISA) released guidance to help state and local jurisdictions and the private sector identify and manage their essential workforce while responding to COVID-19.
- Greater Portland Inc.: Greater Portland is maintaining a page of resources for Portland-area businesses impacted by COVID-19.
- Small Business Administration (SBA) for disaster loan assistance. Businesses can apply [online](#)

Partner Updates

Partner departments, divisions, and any activated Branch/Group/Unit/Section **please submit updates/actions taken related to COVID-19 by 2:00pm**. Information submitted will be included in that afternoon's Multnomah County COVID-19 Situation Report.

To submit updates/actions, email the Multnomah County EOC Situation Unit (eoc.situationunit@multco.us) with the subject line: *Partner Update for COVID-19 Situation Report*.

>City of Portland 03.24.2020

- 86% of essential functions are being fulfilled; remaining essential functions do not have confirmation on level of functionality.
- Police calls for service down 10%, calls for suicide attempts or threats up 41% from previous year.
- Portland Building and 1900 Building available again to essential employees; most are still teleworking.
- The Joint (City-County) Volunteer Information Center (JVIC) is operational.
- The City is in the process of receiving a bulk supply of hand sanitizer for all City staff through a local distillery.
- Based on State Executive order, Parks has closed playgrounds, sport courts, etc.
- Essential COVID-19 information posters to be distributed by NET; plan and organization of distribution are in progress. Flyers & posters to be printed for handout at food banks, Trimet, etc. Translation and interpretation of essential COVID messaging is in progress.

Declarations of Emergency

State of Oregon, March 8 (in effect for 60 days, could be extended if necessary)

Multnomah County, March 11 (declaration [executive rule #388](#))

City of Portland, March 12 ([declaration](#))

City of Gresham, March 12

City of Wood Village, March 13

Multnomah County Emergency Operations Center

City of Troutdale, March 16		
City of Fairview, March 16		
Activated EOCs/ICPs		
<i>Operations Center</i>	<i>Status of Activation</i>	
Oregon Health Authority	Enhanced	
Oregon Emergency Management	ECC is open Monday through Friday 8:00am-5:00pm, virtually on weekends	
City of Portland	Full	
Clackamas County	Full	
Metro	Partial	
Washington County	Partial - Open 7 days a week 8:00am-5:00pm	
Clark Regional EOC	Full	
Columbia County	Monitoring	
Yamhill County	DOC	
Bonneville Power Administration, Pacific Power, Portland General Electric, NW Natural	Incident Management Teams	
US Army Corps of Engineers	Crisis Action Team	
FEMA National Business Emergency Operations Center (NBEOC)	Monday-Friday 8:00am-5:00pm	
City of Gresham	Partial	
Portland Air National Guard Base Emergency Operations Center	Activated	
Activated Call Centers		
<i>Call Center</i>	<i>Phone Number</i>	<i>Hours</i>
COVID-19 Communicable Disease Health Care Provider Hotline	503-988-3406	24/7
Mental Health Call Center	503-988-4888	24/7
211	211	7 days a week 8am-11pm
Document Development Information		
Prepared By (Name & Position): Michael Eaves / Situation Unit Leader		
Date / Time Approved: 03.24.20 / 2130		
Date / Time of Next Situation Report: 03.25.20 / 1800		